Name **Grade**
Student ID **Teacher** **Date**

Hospitality Management and Operations 1: Course Code 5476

Complete the student profile by inserting the representative letter in the space provided and completing all other information requested.

E - Exceeds Performance Requirements: Work that is above the criteria of the standard.
M - Meets Performance Requirements: Work that meets the criteria of the standard.
B - Below Performance Requirements: Work that fails to meet the criteria of the standard.

B. HOSPITALITY AND TOURISM CAREERS				
B1. Examine the hospitality and tourism industry 1.Describe the evolution of the hospitality industry. 2.Explain the concept of "hospitality." 3.Identify the segments of the hospitality industry. 4.Assess the impact of technology on the hospitality industry. 5.Identify trends in the hospitality industry. 6.Explain how diverse cultures and special needs affect the hospitality industry.				
B2. Analyze career opportunities in hospitality and tourism. 1. Compare roles and functions of individuals in the industry. 2. Determine factors that affect goal and decision making. 3. Summarize training and education requirements for career preparation. 4. Incorporate individual career objective into the career portfolio. 5. Identify essential skills necessary for successful employment. 6. Assess the benefits of professional and student organization involvement.				
C. PROFESSIONALISM				
C1. Analyze personal characteristics and attitudes that lead to professionalism. 1. Illustrate professional dress and grooming for employment. 2. Demonstrate the verbal, nonverbal, and written communication skills needed in a hospitality setting. 3. Explain verbal and written conflict resolution techniques. 4. Demonstrate professional and ethical behavior on the job.				

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D. SAFETY, SECURITY AND THE ENVIRONMENT				
D1. Evaluate professional safety, security, and environmental practices. **1.** Explain safety and sanitation standards as they relate to different settings. 2. Identify industry regulatory codes (OSHA and DHEC). 3. Interpret labor laws as related to the hospitality and tourism industry. 4. Evaluate responses to various guest safety and security issues. 5. Select the appropriate response in an emergency. 6. Investigate health issues related to the hospitality and tourism industry.				
E. HOSPITALITY AND TOURISM SEGMENTS				
E1. Analyze the four segments associated with the hospitality and tourism industry. 1. Identify the four segments. 2. Demonstrate practices and skills involved in lodging occupations. 3. Examine food and beverage operations in the hospitality industry. 4. Analyze impacts of travel and tourism to the economy. 5. Compare the operations of Recreation, Amusement, and Attractions.				

Number exceeded: _____Percentage exceeded: _____

Number met: _____Percentage met: _____

Number below: _____ Percentage below: _____

National Certification(s)/Date earned:

Comments: