



STATE OF SOUTH CAROLINA
DEPARTMENT OF EDUCATION

MOLLY M. SPEARMAN
STATE SUPERINTENDENT OF EDUCATION

MEMORANDUM

TO: District Superintendents

FROM: Betsy Carpentier
Chief of Staff/COO

DATE: September 15, 2015

RE: New SCDE Website Launch September 30

On the evening of September 30, we will be launching the new agency website beginning at 6:00 p.m. Users of the website will experience an interruption in service as the website update occurs.

Any user logged into the agency Member Center at 6:00 p.m., September 30, will be able to continue using any applications located within the Member Center. Users not currently logged in prior to 6:00 p.m. will be unable to access the Member Center until the new website launch has been completed. The new website should be available by 9:00 p.m., September 30.

Although we expect the new website to be easier to use, as with any switch in websites there will be changes you will need to make:

- Bookmarked locations on the previous website will no longer work once the new website has launched. Once you relocate your favorite pages, you will need to use your browser's process for creating a new bookmark.
- The new website is a work in progress and will most likely have some broken links.
 - Sometimes, this can be addressed by clearing the browser cache. General directions for clearing the cache for most browsers can be found at this [link](#).
 - If that does not fix the issue and you find a broken link, please report the issue via SCDE's [eServices](#) support so it can be addressed. The email is: scdeeservices@ed.sc.gov.

We hope that you will find the new website a pleasant change and that items are easier to locate than on the current website!