

# Micro-credential Pilot Support Plan – Phase Two

CTQ will support South Carolina’s micro-credential pilot using the following strategies:

1. **Two Information sessions** will be offered for participants to learn what they need to know about the pilot in order to commit to the process;
2. **The micro-credential pilot orientation** will be offered for pilot participants. The purpose of the orientation is to outline the expectations and the specific process for submitting a portfolio and provide participants with information on how they will be supporting throughout the process;
3. **Four “office hour” sessions** will be offered to pilot participants during the pilot on a “come and go” basis. Two October sessions and two November sessions provide participants with the opportunity to receive individual support as they work on portfolio submissions;
4. **Tips and strategies** for completing a micro-credential portfolio will be shared in a newsletter format every other week during the pilot period. The tips and strategies will serve as a useful guide for the work as well as reminders of deadlines, upcoming support sessions, and, if needed, how to find more personalized support.

## Calendar for Support

Information Sessions (60 min)	Pilot Orientation (60 min)	Office Hours (60 min)	Tips and Strategies Newsletters (Biweekly)
Monday, September 24 4:30 pm ET Zoom link: <a href="https://zoom.us/j/902092479">https://zoom.us/j/902092479</a>	Tuesday, September 25 5:00 pm ET Zoom link: <a href="https://zoom.us/j/269979984">https://zoom.us/j/269979984</a>	Wednesday, October 3 4:30 pm ET <a href="https://zoom.us/j/243328789">https://zoom.us/j/243328789</a>	Monday, October 1
Tuesday, October 2 4:30 pm ET Zoom link: <a href="https://zoom.us/j/492340517">https://zoom.us/j/492340517</a>	Tuesday, October 9 5:00 pm ET **Zoom link: <a href="https://zoom.us/j/538022188">https://zoom.us/j/538022188</a> **This session will be recorded and shared with the pilot group.	Wednesday, October 24 4:30 pm ET <a href="https://zoom.us/j/793508478">https://zoom.us/j/793508478</a>	Monday, October 15
		Wednesday, November 14 4:30 pm ET <a href="https://zoom.us/j/144504284">https://zoom.us/j/144504284</a>	Monday, October 29
		Wednesday, November 28 4:30 pm ET <a href="https://zoom.us/j/468996393">https://zoom.us/j/468996393</a>	Monday, November 12
			Monday, November 26
			Monday, December 10

Zoom provides videoconferencing services. You may join from your computer or a device with the free app.