SCDE PLL Help-at-a-Glance

The Professional Learning Library is the result of a collaboration between the SCDE and PowerSchool, Randa and Educational Impact. PowerSchool is the vendor responsible for the Professional Learning software. Randa is the vendor responsible for SCLead.org and the educator evaluation system for the state of South Carolina. Educational Impact is the vendor responsible for the Professional Learning Library content.

How do I access the PLL?

- The PLL is accessed through SCLead.org.

- If you have a CID and an existing SC Lead account, please visit SC Lead and login using your credentials.

- If you have a CID and do not have an existing SC Lead account, please visit SC Lead and register for a new account.

- If you do not have a CID, please reach out to your District Effectiveness Contact to request an SCLead.org account.

I cannot login to SCLead.org. How do I get help?

- Contact your PLL District Technical Support person. They will check Professional Learning to determine you have the correct account access and/or advise you on how to go about getting an account if you do not.

I need help understanding how to use the Professional Learning Library.

- Review the Professional Learning Library (PLL) District Administrator (District Level User) Training PowerPoint
- Review the Professional Learning Library (PLL) How to Build a Video Playlist Using My Plan

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I'm a district-level technical support contact. I need help entering a support ticket.

- Review the [Professional Learning Library (PLL) Technical Contact Enablement PowerPoint](#)
- Review the information at [Getting Started on PowerSchool Community for Technical Contacts](#)

- **I had difficulty accessing some content inside of a PLL course (video, article, URL) or have questions about how to complete a course.**
- Review the [Professional Learning Library (PLL) Educational Impact Course Completion Guide](#)
- Review the [Professional Learning Library (PLL) Technical Support Enablement Training Video](#)
- Review the [Course Completion Guide](#) Video
- Review the [How to Build a Video Playlist Using My Plan](#) Video
- Contact mhoot@educationalimpact.com
- Contact your [PLL District Technical Support](#) person

I can login to SCLead.org but am getting an error when trying to assign a course.

- Please enter a support case with Randa by emailing support@sclead.org