

The Verizon MDM Portal

DOE First Login

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1. Welcome to Verizon MDM

Thank you for being administrators on the Verizon MDM portal. The Verizon team will be doing the heavy lifting to get your portal started and you will be doing minimal day-to-day management. This document will go over the basics and what to expect from the portal and your enrollment.

2. Getting Logged In

You will receive an email asking to reset your password. Make sure this email doesn’t go to spam. (This pic is from Google GSuite, yours may differ.) The link will expire after 20 minutes so please reset the password when you receive this.

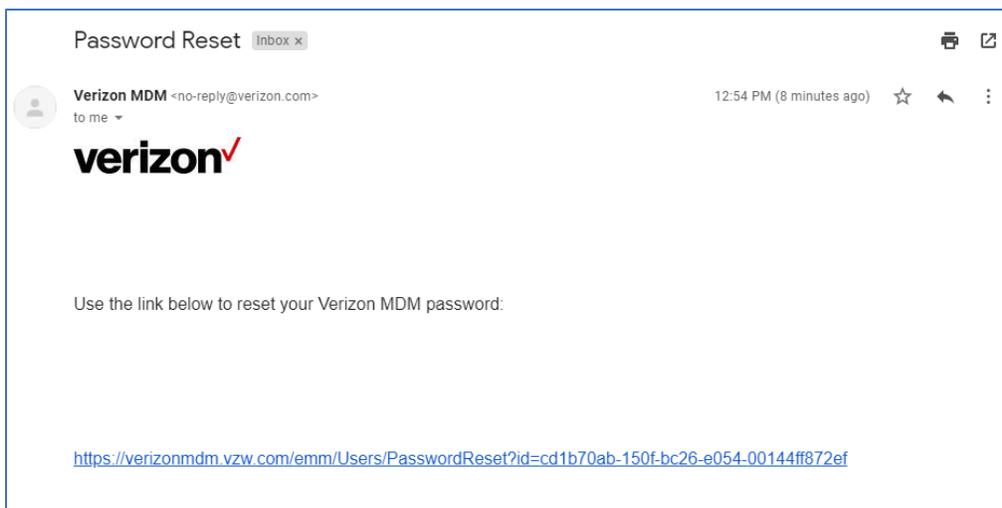


Image 1

Reset Password

The link will take you to the page below. **COPY YOUR USER ID.** You will need it to log in.

Enter and confirm your password.

verizon[✓]mdm

Reset Password

User ID

New Password

Confirm Password

Image 2

Login

verizon[✓]mdm

Sign in

User ID

Password

[Forgot Password?](#)

Image 3

3. Viewing Your Student's Devices

Once logged in to the Verizon MDM portal click on the Devices & Groups menu at the top to see your devices. (Your page will look *similar* to this.)

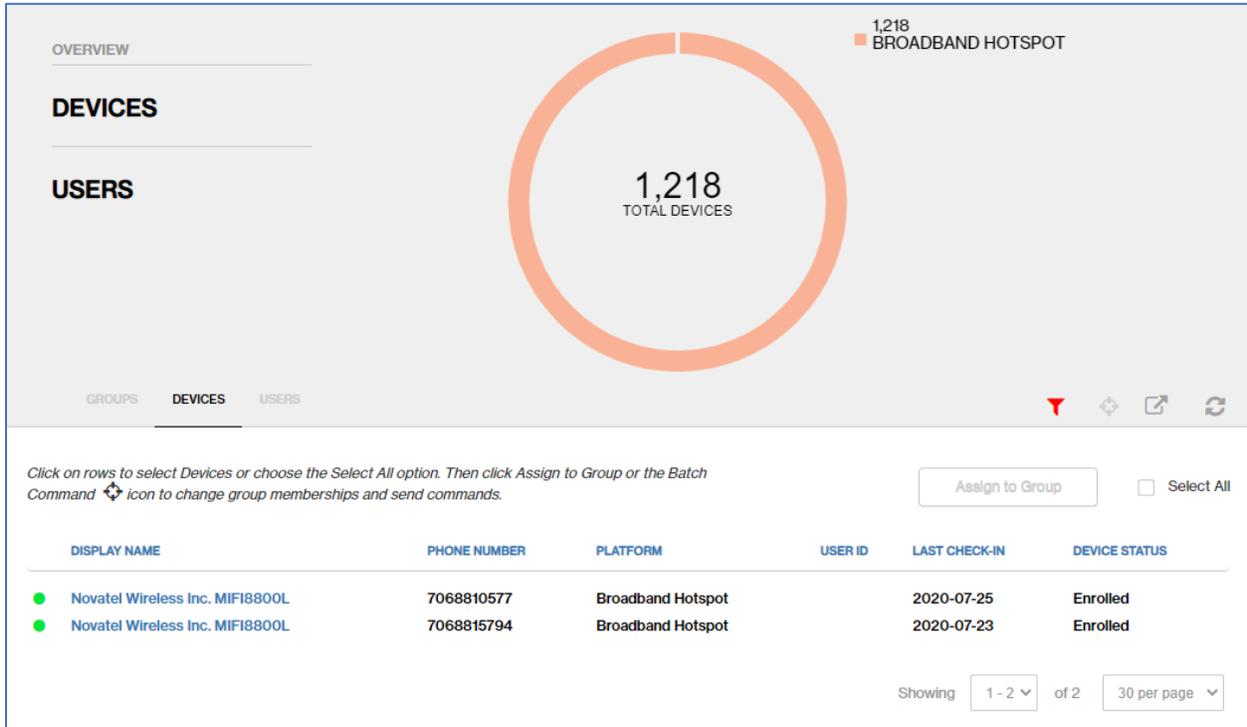


Image 4

To view an individual device, click on its link in the Display Name column which brings you here. (You may have a different model. 8800 and 900 shown.)

DEVICE

Novatel Wireless Inc. MIFI8800L

verizon



PLATFORM: Broadband Hotspot **LAST CHECK-IN:** 5 days ago
MODEL: Verizon Mifi® 8800L **ASSOCIATED USER:** None
STATUS: ● Enrolled

ISSUE COMMAND

Send Command 

Broadband Management

General

Image 5

DEVICE

FRANKLIN WIRELESS CORP ELLIPSIS JETPACK MHS900LS

verizon



PLATFORM: Broadband Hotspot **LAST CHECK-IN:** None
MODEL: Franklin Wireless Corp Ellipsis® Jetpack® MHS900L **ASSOCIATED USER:** None
STATUS: ● Not Enrolled

ISSUE COMMAND

Send Command 

Broadband Management

General

Image 6

4. Basic Commands

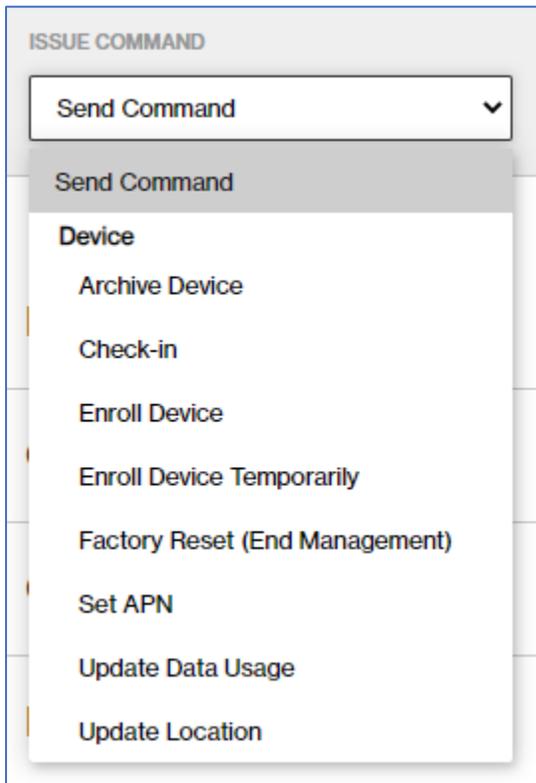


Image 7

You will not need most of these commands because the devices will be largely set up and enrolled by your Verizon team. Location is one you will probably use, just click on Update Location and see the Location tab on the device's page.

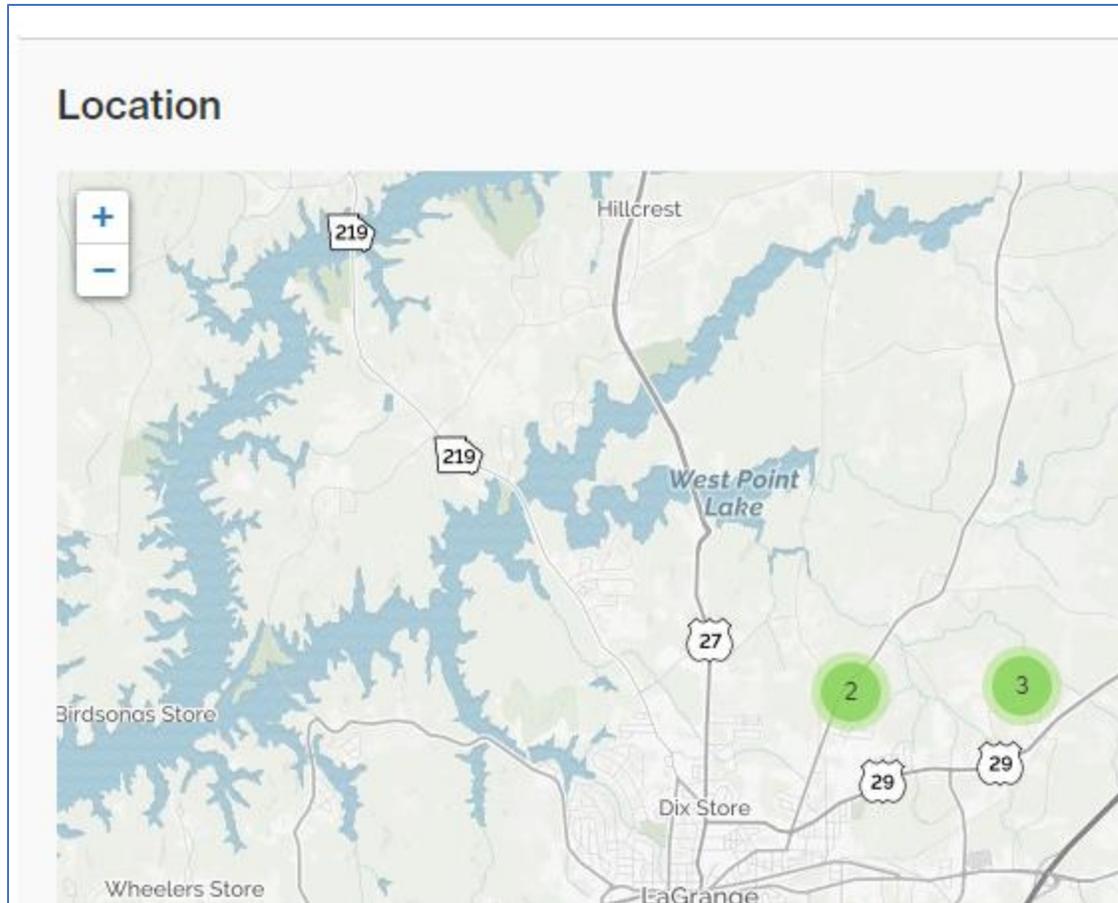


Image 8

5. Conclusion

That completes the password reset and logging in process. More training and documents will be available for managing your student's devices.