

From: [Jacklyn Williams](#)
To: [Pontoo, Wanda](#)
Cc: [Jacklyn Williams](#)
Subject: SCDE Letter
Date: Thursday, August 1, 2024 10:29:36 AM
Attachments: [SC DOE Letter 7.30.24.pdf](#)

Hello Wanda,

We are in receipt of the attached letter from your office. Paragon Benefits, Inc. is a Third-Party Administrator, not a health insurance company. We offer administrative services for employers with self-funded employer sponsored health plans. We do understand that some of our clients may have plan members located in South Carolina. We will be happy to respond to eligibility and benefit inquiries for specific members, within HIPAA compliance.

Please let me know if I can be of assistance.

Sincerely,
Jacklyn

Jacklyn Williams | Account Executive | [Paragon Benefits, Inc.](#)
jwilliams@ParagonBenefits.com | Office 800.277.9218 Ext. 1326 | Fax 706.256.3549



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