

January 2025



<https://ed.sc.gov/districts-schools/medicaid/>

Medicaid Updates

Telehealth Flexibilities

On Wednesday, December 18, 2024, the South Carolina Department of Health and Human Services (SCDHHS) released a [bulletin](#) announcing updates to the temporary telehealth policy changes created during the COVID-19 public health emergency (PHE). Previous telehealth flexibility for school-based services have now been made permanent or extended by SCDHHS through December 31, 2026.

Please review the bulletin in its entirety for guidance. The bulletin will provide a list of behavioral health services that can be provided via telehealth permanently and incorporated in their respective provider manuals no later than January 1, 2025. The bulletin also identifies school based rehabilitative services whose telehealth flexibilities will be extended through December 31, 2026. Currently, there are no districts enrolled as autism service providers, but for those districts that are interested in enrolling, please note the telehealth flexibilities for specific autism services until December 1, 2026.

Please review the SCDHHS bulletin [24-070](#) in its entirety to ensure that you are in compliance with Medicaid's requirements. Please reach out to your district's assigned Education Associate should you have any questions and/or concerns.

Physical Therapy Referrals

On June 19, 2023, the Medical Practice Act (S.C. Code Ann. Sec. 40-47-935) and Nursing Practice Act (S.C. Code Ann. Sec. 40-33-34(D)(2)(c)) were updated to include that a Physician Assistant (PA) and Advanced Practice Registered Nurse (APRN) can both refer for physical therapy services. The SCDHHS has communicated that Medicaid will accept and reimburse for physical therapy services when the referral is completed by a Physician Assistant (PA) or Advanced Practice Registered Nurse (APRN). The OMS' [LPHA Referrals for School-based Rehabilitative Services \(SBRS\) document](#) has been updated to reflect this change.

Quality Assurance (QA)

QA Review Trends

- Referrals: The referring provider's title must be included on all referrals.

- Signatures: Proxy signatures are not accepted on any documentation for Medicaid billing purposes (e.g., Consent, referrals, evaluation/ reevaluation, Treatment plan).
- Signature sheets: The signature sheet must include staff name, signature, and initials.
- Special Needs Transportation (SNT):
 - SNT logs must include all requirements listed in the SNT checklist and include the driver's signature.
 - Ensure that the SNT logs utilized are the current and SCDE approved.
- IHP: The Individualized Health Plan (IHP) must be completed, signed, titled, and dated by the Nurse prior to the first day of service.
- Progress Summaries: Must be completed signed, dated, and titled by the rendering provider and cosigned (i.e., electronically, or handwritten) by the supervisor, if applicable.
- Clinical Service Notes (CSN): Must be completed signed, dated, and titled by the rendering provider and cosigned (i.e., electronically, or handwritten) by the supervisor, if applicable.

School District Administrative Claiming (SDAC)

First Quarter SDAC Invoices

If your district's first quarter SDAC costs have not been entered into the Participant Funding as well as Sections 1, 2, and 3 of the SDAC Application, please enter the information as soon as possible so that an invoice can be generated for your district. Remember that all financial sections for the quarter must be closed for an invoice to be generated. Notification will be sent to the district when invoices are available for the district's electronic signature.

Second Quarter (OND '24) Random Moment Samples

As shared on the [SDAC calendar](#) that is available on the OMS webpage, the last day to submit participant samples for the second quarter is January 10, 2025. SDAC Coordinators should review and approve/deny all quarterly samples received that remain in pending status. All samples remaining in a pending status as of January 11, 2025, will be marked as submitted.

Third Quarter (JFM '25) Random Moment Samples

The third quarter's Random Moment Samples (RMS) were released on December 27, 2024, with sample dates ranging from January 2, 2025, through March 31, 2025. District SDAC Coordinators should be working with the district's sample participants on completing third quarter SDAC samples daily. Remember, all samples must be completed by the sample participant or marked absent by the SDAC Coordinator (when applicable) within two (2) business days of the RMS due date and time. If you have any questions, regarding this quarter's RMS, please contact Ophelia [McClary](#) at omccclary@ed.sc.gov or by phone at 843-372-2393, and/or Marquita Taylor at mstaylor@ed.sc.gov or by phone at 803-734-9180 for assistance.

Special Needs Transportation (SNT)

Districts' SNT Payments

Memos regarding the disbursement of SNT payments for December 2024 were emailed to districts on December 13, 2024. The Office of Medicaid Services issued \$531,442.85 in SNT payments to 70 school districts. The SNT payment was reflected as Sub Fund 800 and Revenue Code 1930 in the monthly report sent to districts from the South Carolina Department of Education's Office of Finance. The total SNT payments to school districts for calendar year 2024 was \$1,257,263.61. If you have any concerns regarding your district's SNT payment, please contact Ophelia McClary at omccclary@ed.sc.gov or Marquita Taylor at mstaylor@ed.sc.gov.

SNT Student Roster

Districts' SNT Coordinators have reported concerns as students are frequently not present on the district's student roster in the SNT application. When this issue occurs, SNT Coordinators should reach out to their PowerSchool Coordinator or designated district staff for assistance as the student roster populates from PowerSchool. Often, the issue is related to the instructional setting of the student record in PowerSchool. For the student information to transfer from PowerSchool into the SNT application, the student's instructional setting must be set to 'SE', 'SR', or 'SP'. Once a student's instructional setting is changed, it may then take up to 48 hours before the student can be seen in the SNT application. After reaching out to your district's PowerSchool Coordinator or district staff for assistance and the issue still persists, please contact Ophelia McClary at omccclary@ed.sc.gov or Marquita Taylor at mstaylor@ed.sc.gov.

Monthly & Quarterly Meetings

QA Internal Self-Assessment (ISA) Live Demo Training

On Tuesday, January 28, 2025, from 11:00am – 1:00pm, the OMS QA Team will be conducting a live demo training on how to complete the ISA which must be complete by the school districts two weeks prior to the OMS' QA review date. All districts are encouraged to attend the training session. During the training session districts that have not completed their ISA will be given the opportunity to do so with the assistance of the OMS and ask questions. Districts that have already completed their ISA for the 2024 – 2025 school year will have the opportunity to ask questions in preparation for the completion of the 2025 -2026 ISA which districts can begin completing in June 2025. The training will be beneficial to all districts as districts will be given the opportunity to ask any questions about each section of the ISA, and the training will serve as a working session for some districts who will be able to complete their ISA during the training. If there are specific questions you would like answered during this session, please submit those questions to your district's assigned EA or the OMS at medicaidservices@ed.sc.gov on or before Tuesday, January 21, 2025.

SCDHHS Provider Trainings

On Thursday, October 24, 2024, the South Carolina Department of Health and Human Services (SCDHHS) published a [bulletin](#) announcing upcoming Healthy Connections Medicaid provider training opportunities that are available November 2024 –January 2025. Training topics include Medicaid Basics, Comprehensive Web Tool, Overview of Claim-level Adjustments and Third-Party Liability (TPL), and Maximus Managed Care Enrollment Trainings. To schedule a training, please email providertrainings@maximus.com. If you have questions, please contact Michelle LeMoine at (803) 834-9956 or MichelleWLeMoine@maximus.com. To register for a workshop, please visit the Medicaid

eLearning site, www.medicaidlearning.com or call the Provider Service Center (PSC) at (888) 289-0709 and select option 1. Additional training resources for providers are also available online through the Medicaid eLearning site.

QA Meeting- Second Quarter (Q2)

Two (2) second quarter QA meetings were held virtually on December 2, 2024. The training presentations covered Medicaid policy specific to occupational and physical therapy services. A total of 146 attendees participated in the two (2) sessions. For those who attended, thank you for your participation! Your feedback and questions are valuable and appreciated! The next quarterly meetings will be held in March 2025. Please remember that OMS quarterly trainings are open to all LEA service providers and staff (e.g., Speech Language Pathologists (SLP), Occupational Therapists (OT), Physical Therapists (PT), nurses, Medicaid Coordinators, and Medicaid Billing Clerks). Any district staff deemed appropriate by the district are welcome to attend, but because the OMS sends the calendar invitation to each district's Medicaid Coordinator, the Medicaid Coordinator will need to forward the meeting invite to the appropriate persons in the school district. Please submit questions and topics that you would like to be discussed to your district's assigned EA or the OMS at medicaidservices@ed.sc.gov.

Second Quarter SDAC & SNT Meeting/Training

Two (2) second quarter SDAC/SNT meetings were held virtually on December 11, 2024. The OMS was grateful to have 232 attendees participate in the two (2) sessions. During the quarterly meeting the OMS discussed changes and solutions to address issues frequently experienced by districts within the new SDAC application. Discussion also included updates and reminders about the SNT application and program.

The next quarterly meeting for both the SDAC and SNT programs will be held in March 2025. We look forward to seeing you there! If there are any specific topics or issues that you would like to discuss, please contact the OMS' Fiscal Managers, Ophelia McClary at omccclary@ed.sc.gov and Marquita Taylor at mstaylor@ed.sc.gov, or Program Coordinator, Ronette Weeks at rmweeks@ed.sc.gov.

TELL US

What topics would you like us to address in the monthly newsletter? It is our goal to support our districts and give them all the information that they need to be successful in billing and providing Medicaid Services. Send all topics to our office email address medicaidservices@ed.sc.gov.