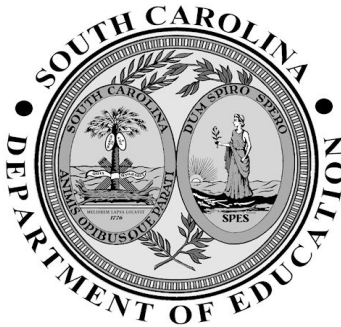


May 2024



<https://ed.sc.gov/districts-schools/medicaid/>

Medicaid Updates

Extended Telehealth Flexibility

On Thursday, March 21, 2024, the South Carolina Department of Health and Human Services (SCDHHS) released a [bulletin](#) announcing a further extension of telehealth flexibilities issued during the COVID-19 federal public health emergency (PHE). Previous telehealth flexibility for school-based services has now been extended by SCDHHS through Dec. 31, 2024. This extension aligns with a similar policy announced by the Centers for Medicare and Medicaid Services that extended telehealth flexibilities issued during the COVID-19 federal PHE for Medicare providers through Dec. 31, 2024.

Please review the SCDHHS bulletin [24-010](#) in its entirety to ensure that you are in compliance with Medicaid's requirements. Please reach out to your district's assigned Education Associate should you have any questions and/or concerns.

Updated OMS Webpage

Please take a moment to review and familiarize yourself with the updated Office of Medicaid Services [webpage](#). While all the previous categories/sections remain, additional categories/sections have been added. The new categories/sections have been added to assist districts in navigating the webpage and locating information more easily or to share new information and resources. Please reach out to your district's assigned EA should you have any questions or concerns regarding the new webpage layout.

All trainings and documents that are currently available on the webpage will be reviewed and updated by August 1, 2024, in preparation of the 2024 – 2025 academic school year. Please review the 2023 documents that are currently available on the webpage and begin saving any documents that you deem necessary. It is important that you save the documents that you need because the documents will not be archived on the OMS webpage, and therefore, will not be readily available should you need them.

SCDHHS Provider Trainings

On Wednesday, April 29, 2024 the South Carolina Department of Health and Human Services (SCDHHS) published a [bulletin](#) announcing upcoming Healthy Connections

Medicaid provider training opportunities that are available May 2024 – July 2024. Training topics include Medicaid Basics, Comprehensive Web Tool, Overview of Claim-level Adjustments and Third-Party Liability (TPL), and Maximus Managed Care Enrollment Trainings. To schedule a training, please email providertrainings@maximus.com. If you have questions, please contact Michelle LeMoine at (803) 834-9956 or MichelleWLeMoine@maximus.com. To register for a workshop, please visit the Medicaid eLearning site, www.medicaidlearning.com, or call the Provider Service Center (PSC) at (888) 289-0709 and select option 1. Additional training resources for providers are also available online through the Medicaid eLearning site.

Quality Assurance (QA)

QA Opportunities for Improvement

As of May 1, 2024, the OMS' quality assurance team has conducted all 2022-2023 QA reviews. Below are common findings/deficiencies that have been frequently identified during the 2022- 2023 review year:

- Documentation Sequence: For Medicaid billing purposes, documentation must be completed in sequential order (i.e., first the referral, next the evaluation/reevaluation, and then the IEP).
- Signature Sheet: The signature sheet must include the provider's name, signature and initials.
- Progress Summary: Progress summaries must be completed at least every three months and include all required components (i.e., student's attendance, progress towards treatment goals, establish the continued/discontinued need for treatment, be signed titled and dated by the therapist, and co-signed by supervising therapist, if applicable).
- Special Needs Transportation (SNT): Error corrections must be made in accordance with the LEA manual policy and procedure requirements.

Please review the [SCDHHS LEA Manual](#) and the [SBRs trainings](#) posted on the OMS webpage to ensure compliance with documentation requirements. If you have any questions, please contact your district's assigned Education Associate (EA).

CAP Submission

The 2023 – 2024 Corrective Action Plan Overview [training](#) has been posted on the OMS' webpage to assist districts with CAP completion. Please review the training and reach out to your district's assigned EA should you have any questions.

Districts have seven days to accept the Follow-Up Report from the date of receipt. Once the district has accepted the follow-up report via the OMS QA application, the district must complete and submit a CAP to address the findings/deficiencies identified within the follow-up report. The district must carry out the following to successfully complete and submit the CAP:

- Once the follow-up report is accepted by the district, the district will have 30 days to submit a CAP.
- The district must review the "Summary" section tab of the CAP section within the OMS QA Application and then indicate in the "Response" field the action(s) that will be taken to address/correct each discrepancy and ensure that the discrepancy is prevented in the future.

- The date of implementation must be entered and saved.
- Please ensure to enter comments in the “Comments” sub tab in the CAP section of OMS QA Application and click save.
- Go to the “Completion” sub tab, click the check box in the yellow area.
- Click the green submit button to complete the process.

Finance

Third Quarter SDAC Financial Data

The SDAC Financial quarter close-out date is May 7, 2024. Districts must adhere to the SDAC calendar so that SDAC invoices may be filed timely with the South Carolina Department of Health and Human Services (SCDHHS). If you have questions concerning the SDAC finance requirements, please contact Ophelia McClary at omcclary@ed.sc.gov.

School District Administrative Claiming (SDAC)

SDAC Fourth Quarter Samples

The fourth quarter's Random Moment Samples (RMS) were released on April 5, 2023, with sample dates ranging from April 10, 2024, through May 24, 2024. Districts' SDAC Coordinators should work with the district's sample participants daily on completing fourth quarter SDAC samples. Remember, all samples must be completed by the sample participant or marked absent by the SDAC Coordinator (when applicable) within two business days of the RMS due date and time.

If you have any questions, please contact Ronette Weeks by email at rmweeks@ed.sc.gov or by phone at (803) 734-3913 for assistance.

Special Needs Transportation (SNT)

SNT Application

The districts' input of the ridership log data was reviewed by the OMS during April. All districts received an email with information concerning missing logs from July 2023 through March 2024. Please review and key any missing logs to ensure optimal reimbursement for transportation claims.

If you have any questions or need assistance, please reach out to Ronette Weeks at rmweeks@ed.sc.gov.

Monthly & Quarterly Meetings

Quarterly QA District Meeting/Training

The next QA quarterly meetings are scheduled for Tuesday, June 11, 2024. There will be two sessions available for districts to attend. During the quarterly meetings, training will cover how

to navigate the Internal Self- Assessment (ISA) section of the QA Application. Meeting invitations will be sent to the DEIM assigned Medicaid Coordinators, RBHS Coordinators, and Special Education Directors.

The quarterly meetings are open to all LEA service providers and staff (e.g., Medicaid Coordinators, Medicaid Billing Clerks, etc.). Any district staff deemed appropriate by the district are welcome to attend. Please submit questions and topics that you would like to be discussed to your district's assigned EA or the OMS at medicaidservices@ed.sc.gov on or before Friday, May 24, 2024.

Monthly SDAC Meeting

The monthly SDAC meeting was held on April 17, 2024. There were 23 SDAC Coordinators representing 23 districts in attendance for the April meeting. The meeting included a review of frequently asked questions (FAQs) and a sneak peek at the new application. Thanks to all that were in attendance.

The next meeting is scheduled for May 15, 2024. The meeting invitation and link will be sent two weeks prior to the meeting. If you have any questions or need assistance, please contact Ronette Weeks by email at rmweeks@ed.sc.gov or by phone at (803) 734-3913 for assistance.

Monthly SNT Meetings

The monthly SNT meeting was held on April 17, 2024. There were 25 SNT Coordinators representing 24 districts in attendance for the April meeting. The meeting included a review of FAQs and an open forum to discuss any SNT issues. Thanks to all that were in attendance.

The next meeting is scheduled for May 15, 2024. The meeting invitation and link will be sent two weeks prior to the meeting. If you have any questions or need assistance, please contact Ronette Weeks by email at rmweeks@ed.sc.gov or by phone at (803) 734-3913 for assistance.

TELL US

What topics would you like us to address in the monthly newsletter? It is our goal to support our districts and give them all the information that they need to be successful in billing and providing Medicaid Services. Send all topics to our office email address medicaidservices@ed.sc.gov.