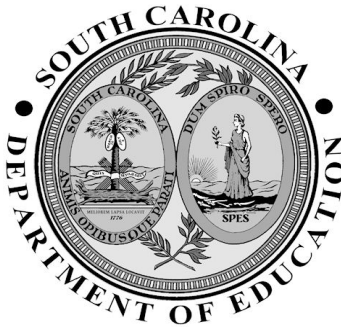


August 2022



<https://ed.sc.gov/districts-schools/medicaid/>

Rehabilitative Behavioral Health Services (RBHS) Updates

Contracts & Service Delivery Options

RBHS contracts for those districts wishing to receive Medicaid reimbursement from the South Carolina Department of Health and Human Services for services rendered by the district or the districts' subcontractors were due to the SCDHHS by July 8, 2022. Upon submission of the RBHS contract to the SCDHHS, the fully executed contract (i.e., contract reflects the appropriate signatures of district staff and SCDHHS staff) should have been returned to the school district. If the district submitted a contract to SCDHHS but has not received a fully executed contract from SCDHHS, please reach out to SCDHHS and/or the Office of Medicaid Services immediately at medicaidservices@ed.sc.gov.

Any district that has not completed and returned the contract to SCDHHS but would like to do so must reach out to the SCDHHS immediately. The RBHS contract must be signed by school districts and returned to SCDHHS to participate and receive Medicaid reimbursement for applicable RBHS rendered. The RBHS contract must also be signed by school districts and returned to SCDHHS if the school district intends to subcontract with another entity to provide applicable RBHS and intends for the subcontractor to receive the enhanced rate for allowable RBHS rendered.

The signed contract gives districts the authority to receive Medicaid reimbursement for services rendered by the district or a district's selected subcontractor. By signing and returning the RBHS contract, it does not mean that the school district must begin providing or billing for services immediately, nor does it mean that your school district must have a fully executed plan to deliver services in place. Again, signing and submitting the contract to SCDHHS gives your district the authority to receive Medicaid reimbursement for services rendered by the district and/or the district's selected subcontractor.

School Based Services Fee Schedule/Rates

The SCDHHS has released the [school-based fee schedule](#). School districts will be reimbursed at the rates listed on the fee schedule once the school district's RBHS contract is signed and returned to Medicaid (deadline July 8, 2022). Subcontractors selected by school districts to render services (i.e., the South Carolina Department of Mental Health clinic or community/private providers) will be reimbursed at the rates listed within the fee schedule.

also, but only after the school district has returned the signed RBHS contract to SCDHHS and has executed a subcontract with the chosen subcontractor. The subcontractor will need to present the subcontract to SCDHHS before the subcontractor can bill Medicaid for services rendered or be reimbursed by Medicaid.

The increased RBHS rates are effective July 1, 2022; however, the SCDHHS has requested that school districts refrain from billing for RBHS rendered to students during July 2022, until August 2022. The SCDHHS plans to conduct claim testing to ensure that claims are reimbursed appropriately. If districts submit a claim for July dates of service prior to August 2022, it is possible that the district will be reimbursed, but the reimbursed amount will reflect the old rate, not the new rate. The district would then need to void all claims submitted for the month of July and resubmit the claims to receive the new rate. To avoid this administrative burden, please refrain from billing for services that will be provided during July 2022, until August 2022. The OMS will provide updates as more guidance is released from SCDHHS.

Unique School Identification (ID) Number

The South Carolina Department of Health and Human Services (SCDHHS) released a [provider alert](#) regarding RBHS/school-based mental health service claims. The alert states:

- Each school's South Carolina Department of Education's unique school ID must be included on all school based mental health service claims.
- The [list of unique school IDs](#) have been published on SCDHHS' school-based mental health services [webpage](#).

As some students are transported to other schools for services, utilize the unique school ID of the school that the child is registered to attend (**not** the school that the child is being transported to for services).

The unique school ID must be placed on each RBHS claim. The location of the unique school ID # on the claim is dependent upon the type of claim that is submitted.

- **For Paper Claims:** Utilize Box 19 on the CMS 1500 Claims Form.
- **For Electronic Data Interchange (EDI) Claims:** Utilize Loop 2300 NTE Segment.
- **For Web Tool Claims:** Utilize the "MHN Referral Number" field in the web tool.

Please review the provider alert in its entirety as there are important reminders and resources that will be useful to each school district.

SCDHHS' Live RBHS Training

The SCDHHS will host a RBHS training scheduled on August 2, 2022, from 1pm – 3pm. Please attend and take advantage of this opportunity to receive direct responses from SCDHHS regarding questions and concerns that you may have. If you have not received a training invitation via email from the SCDHHS, please reach out to the OMS at MedicaidServices@ed.sc.gov immediately. Billing companies utilized by school districts have received the RBHS training invitation.

SCDHHS' School-based Mental Health Services Website

On June 30, 2022, the South Carolina Department of Health and Human Services (SCDHHS) released a [Provider Alert](#) which identified updates and available resources in support of its school-based mental health services initiative. The resources available include the [updated Local Education Agencies \(LEA\) provider manual](#), [alternative fee schedule](#), [frequently asked questions \(FAQs\)](#) document, implementation plan template, etc. which can all be found on the [SCDHHS' school-based mental health services website](#). Please review the Provider Alert to ensure that you have the most current information regarding the school-based mental health services initiative.

Local Education Agencies (LEA) Provider Manual

The SCDHHS has released the updated [Local Education Agencies \(LEA\) Provider Manual](#) on Friday, June 21, 2022. The newly released manual includes both, School Based Rehabilitative Services (PART I) and Rehabilitative Behavioral Health Services (PART II). Please review the manual in its entirety and reach out to the Office of Medicaid Service (OMS) should you have any questions or concerns.

Managed Care Organizations (MCOs)

Currently there are five MCOs (i.e., Absolute Total Care, Healthy Blue, Humana Healthy Horizons, Molina, and Select Health) to which districts may need to enroll with to receive prior authorization and reimbursement for RBHS/school based mental health services when the student's care is managed by the MCO. Claims for students whose care is managed by a MCO must be submitted to the MCO, not SCDHHS. RBHS claims are submitted to SCDHHS only if the student is not enrolled in a MCO. Districts can identify if a child is enrolled in a MCO by utilizing the [SC Medicaid Web Portal](#).

The OMS webpage includes a [MCO Contact List](#) that will assist you in identifying key contacts within each MCO. The OMS' webpage also includes a [MCO Prior Authorization Guidance Sheet](#) which will assist you identify key information with regard to the prior authorization process and procedures. Please review both documents and follow-up with your district's assigned Education Associate should you have any questions and/or concerns.

The MCO's will also be participating in the SCDHHS RBHS Training on August 2, 2022 (see above). Each MCO will share information relative to their organization. Please ensure that you are present to receive valuable information, seek clarification, and ask any questions that you may have.

Telehealth Flexibility Extended

On Friday, April 29, 2022, the South Carolina Department of Health and Human Services (SCDHHS) released a bulletin announcing updates to temporary policy changes that were put into place to address the coronavirus disease 2019 (COVID-19) pandemic via emergency authorities derived from the federal public health emergency (PHE). Previous policy changes that were put into place included a heavy emphasis on building upon SCDHHS' existing telehealth benefit and extended telehealth flexibilities for a wide variety of services where early evidence demonstrated a service may be able to be performed with an efficacy and quality of care comparable to the service provided in a face-to-face format.

SCDHHS has evaluated utilization data and consulted with the state's Medicaid managed care organizations (MCOs), the provider community and other stakeholders, and as a result has announced changes that will take effect once the current federal PHE has expired. Providers are advised that the Secretary of the U.S. Department of Health and Human Services recently announced that the federal PHE will remain in effect until **at least July 15, 2022**.

SCDHHS announced that telehealth flexibilities for some behavioral health services will be extended for further evaluation. The following procedure codes/services can continue to be rendered via telehealth:

- 90791- Psychiatric diagnostic evaluation without medical
- H0031- Follow-up Assessment
- 90832- Individual psychotherapy, 30 minutes
- 90834- Individual psychotherapy, 45 minutes
- 90837- Individual psychotherapy, 60 minutes
- 90846- Family psychotherapy, without client, 50 minutes
- 90847- Family psychotherapy, including client, 50 minutes

SCDHHS announced that telehealth flexibilities for some physical and speech therapy services will be extended for further evaluation. The following procedure codes/services can continue to be rendered via telehealth:

- 92507- Speech therapy
- 97110- Physical therapy

SCDHHS also announced that telehealth flexibilities for some behavioral health and occupational therapy services **will expire** at the end of the current, federal PHE.

- 97530- Occupational therapy
- H2014- Behavior modification
- H2017- Psychosocial rehabilitation service (individual)
- S9482- Family support

Please review the SCDHHS bulletin [22-005](#) in its entirety to ensure that you are in compliance with Medicaid's requirements. Please reach out to your district's assigned Education Associate should you have any questions and/or concerns.

Quality Assurance (QA)

Upcoming School Year

Please find quality assurance (QA) updates for the upcoming school year.

- Checklists- The QA checklists have been updated and submitted to SCDHHS for approval. Once approved by SCDHHS, all checklists will be posted to the OMS' webpage. Districts will be notified when checklists are available on the OMS' webpage.
- Review Dates & Notification- Review dates have been scheduled for all districts. Districts will be notified of their review date on August 1, 2022. Districts will still receive a 30-day notification email along with a list of the student files that will be reviewed during the audit.

- Internal Self-Assessment (ISA) Completion- Per the districts' SCDHHS contract, each school district must complete their ISA at least two weeks prior to the OMS' QA review. Districts may begin the ISA process once notification of the scheduled review date is received via the QA application. Please review the District Medicaid QA Preparation Document for Academic Year 2022-2023 located on the OMS webpage for guidance specific to the ISA.
- In-person Reviews- The OMS' QA reviewers will be transitioning to onsite reviews for the upcoming school year. Please notify your EA if your district has restrictions or policy in place that prohibits or limits visitors as soon as possible.
- Trainings- OMS trainings have been updated and will be available on the OMS webpage. The OMS is working alongside SCDHHS on the RBHS training which will also be posted to the OMS webpage. Districts will be notified when trainings are available on the OMS' webpage for review.
- Documentation Uploads into the QA Application- When uploading documentation into the QA application, please select 2022-2023 as the review year. Please review the [School District Preparation Guide 22-23](#) on the OMS Website for guidance specific to uploading documents.

District and Entity Information Management System (DEIMS)

Please ensure that your district's contact information for program leads (i.e., Medicaid Coordinator, Medicaid Billing Clerk, RBHS Coordinator, Medicaid School District Administrative Claiming, and Medicaid Special Needs Transportation) are updated in DEIMS. School districts are responsible for updating information in DEIMS at the beginning of each new school year and throughout the school year as needed. The DEIMS contact list is used for all communications. It is imperative that your district's contact list is up to date to ensure that your district receives all OMS information and communication. If you need assistance with updating your district's contact list, please contact your district's Web Access Coordinator.

Finance

Fourth Quarter Invoice

As a reminder, once you have entered the financial data, please send notification to Fiscal Manager, Ophelia McClary at omccclary@ed.sc.gov. The invoices are generated by the OMS once the district notifies the OMS that their financial information has been entered. The district will not be able to view the invoice until it has been generated by the OMS. A notification email is sent to the district, once the invoice has been generated by the OMS. The signed invoice must be sent to Fiscal Manager, Ophelia McClary at omccclary@ed.sc.gov. All final invoices for AMJ 2022 will need to be submitted for payment by August 5, 2022, to avoid loss of revenue.

Fees

On April 1, 2022, your district received an invoice via email for the annual fee charged by SCDE for your district's participation in the Medicaid SDAC program. There are two remaining districts that have not submitted the SDAC payment. If your district has not done so already, please send the payment for the SDAC fee immediately.

Please refer to the Administrative Claiming Agreement between SCDE and your school district for details regarding the SDAC fee. If you have questions or need assistance, please reach out to Ophelia McClary at omcclary@ed.sc.gov
School District Administrative Claiming (SDAC)

Participant Listing

The SDAC application for the new year will be opened on August 12, 2022, at 4 p.m. Until that time, the district should continue to update/add/inactivate participants under the 21-22 school year in the application. When the application is opened for the new school year on August 12th, your participant listing with all updates and training dates will carry over.

Starting August 15, 2022, updates to the participant listing will be made in the new school year. All participants must be updated before August 25, 2022, for the first sampling quarter (July, August, September – JAS 22). The new [SDAC Calendar](#) is available on the Office of Medicaid Services (OMS) webpage for your review. If you need assistance with the participant list, please contact Ronette Weeks at rmweeks@ed.sc.gov.

Participant Training

The [SDAC Participant Training](#) and the [SDAC Training Attestation Form](#) for the new school year are available on the Office of Medicaid Services (OMS) webpage for your review. The training is shorter and more user friendly. If you have any questions about the training, please reach out to Ronette Weeks at rmweeks@ed.sc.gov.

Coordinator Training

There will be multiple opportunities to attend the required SDAC Coordinator training. Invitations were sent on July 26, 2022, with links to each meeting. A representative from each district must attend one of the trainings and sign the SDAC Training Attestation form. If a district representative is not present, the district will not receive samples or be allowed to submit an invoice for the first quarter. The following are the dates and times of the training:

- August 03, 2022: 9:00 a.m. to 10:00 a.m.
- August 05, 2022: 2:00 p.m. to 3:00 p.m.
- August 09, 2022: 9:00 a.m. to 10:00 a.m.
- August 11, 2022: 2:00 p.m. to 3:00 p.m.

The new [SDAC Coordinator Training](#) is available on the OMS website.

First Quarter Samples

The samples for the first quarter (July, August, September – JAS 22) will be generated on August 26, 2022. The sample dates will be August 29, 2022, through September 30, 2022. The first quarter's timeframe is shorter due to participants not being present for the summer; however, the number of samples will be the same as all other quarters. Make sure to keep up with sample approval daily. All first quarter samples must be completed by October 14, 2022.

Special Needs Transportation (SNT)

New Application

A new application is currently being developed for Academic Year 2023. Please make sure you are prepared to start the new school year utilizing the SCDE approved paper logs until the system is available. The target date for implementation is September 1, 2023. An in-depth training will be held in September. Invitations will be sent as soon as the application is ready.

Please ensure your drivers are tracking daily ridership attendance using the approved SCDE attendance paper log. If you are using a log other than the SCDE approved log, please send the district created log to Ronette Weeks at rmweeks@ed.sc.gov for approval.

Bus Driver SNT Attendance Log Training

Training of all special needs bus drivers on the process of completing SNT attendance logs is required each year. The training was sent to the districts on July 20, 2022. The [Bus Driver training](#) is available on the Office of Medicaid Services (OMS) webpage for your review. Please ensure a training log is maintained for this training to be provided during your OMS annual audit. If there are additional questions or you need assistance, please reach out to Ronette Weeks at rmweeks@ed.sc.gov.

Quarterly & Bi-Monthly Meetings

Quarterly QA School District Meeting

The OMS QA team looks forward to continuing to work alongside districts and ensuring that districts receive the assistance and guidance needed. The next QA quarterly meeting will be scheduled for September 2022. Meeting invitations will be sent to district Medicaid Coordinators, RBHS Coordinators, and Special Education Directors.

The quarterly meetings are open to all LEA service providers and administrators (e.g., Speech Language Pathologists (SLP), Occupational Therapists (OT), Physical Therapists (PT), nurses, Medicaid Coordinators, Medicaid Billing Clerks, etc.). Any district staff deemed appropriate by the district are welcome to attend. Please submit questions and topics that you would like to be discussed. Your questions and suggestions must be submitted to your district's assigned Education Associate (EA) or the OMS at medicaidservices@ed.sc.gov prior to your district's scheduled meeting.

Bi-Monthly SDAC Meeting

The first bi-monthly SDAC meeting will be the yearly coordinator training. A Microsoft Teams invitation has been sent to Medicaid and SDAC Coordinators. The invitation included links to join one of the four available opportunities for training.

Bi-Monthly Special Needs Transportation (SNT) Meeting

Mandatory user training for the new SNT application will be held in September 2022. There will be several opportunities to attend. A Microsoft Teams invitation will be sent to the SNT and Medicaid Coordinators two weeks in advance of the meeting. Coordinators may forward the meeting invitation to other persons within their district as they see fit.

TELL US

What topics would you like us to address in the monthly newsletter. It is our goal to support our school districts and give them all the information that they need to be successful in billing and providing Medicaid Services. Send all topics to our office email address MedicaidServices@ed.sc.gov.