

Managed Care Organization (MCO) Resource Page

Information specific to the five (5) state contracted MCOs for Rehabilitative Behavioral Health Services (RBHS) can be found below. The links will assist districts with accessing information regarding provider enrollment, orientation/training, etc.

1. Absolute Total Care

- Provider Enrollment- [Absolute Total Care Provider Application | Absolute Total Care](#)
- New Provider Orientation- [Absolute Total Care NEW PROVIDER ORIENTATION](#)
- Quarterly Townhall Meeting Presentations
 - <https://www.absolutetotalcare.com/providers/resources/forms-resources.html>- (select “Healthy Connections (Medicaid)” underneath Provider Manuals and Forms)
- Provider Resources- <https://www.absolutetotalcare.com/providers/resources.html>

2. Healthy Blue

- Provider Enrollment
 - Provider Enrollment Portal- [My Provider Enrollment Portal | BlueCross BlueShield of South Carolina \(southcarolinablues.com\)](#)
 - Provider Enrollment Portal Manual/User Guide- <https://www.southcarolinablues.com/web/public/brands/sc/providers/provider-enrollment/my-provider-enrollment-portal/>
 - Provider Enrollment Presentation- [Provider Enrollment \(southcarolinablues.com\)](#)
 - Provider Enrollment FAQs- [Provider Enrollment FAQs \(southcarolinablues.com\)](#)
- Provider Manual- [SCHB CAID ProviderManual.pdf \(healthybluesc.com\)](#)
- Provider Education- [Provider Education \(healthybluesc.com\)](#)
- Provider Forms- <https://provider.healthybluesc.com/south-carolina-provider/forms>
- Healthy Blue 101- [PowerPoint Presentation \(healthybluesc.com\)](#)

3. Humana

- Provider Orientation- [HHH in SC Provider Orientation Training \(humana.com\)](#)
- Provider Enrollment- [Join Our Network - Humana](#); contact SCBHMedicaid@humana.com
- Prior Authorization- <https://www.humana.com/provider/medical-resources/south-carolina-medicaid/prior-authorization>

4. Molina

- Provider Orientation- [Medicaid Provider Orientation \(molinahealthcare.com\)](#)
- Provider Manual- [Provider Manual \(Provider Handbook\) \(molinahealthcare.com\)](#)
- Provider Web Portal- [Quick Reference Guide.pdf \(molinahealthcare.com\)](#)
- Provider Contracting and Credentialing
 - [Contract Request Form \(molinahealthcare.com\)](#)
 - [Credentialing Checklist \(molinahealthcare.com\)](#)
 - [Credentialing Packet \(molinahealthcare.com\)](#)
 - [Frequently Used Forms \(molinahealthcare.com\)](#)

5. Select Health

- Provider Enrollment/Credentialing
 - Physical Application- <https://www.selecthealthofsc.com/pdf/provider/credentialing/uniform-cred-form.pdf>
 - Online Application Portal- [CAQH Provider Data Management](#)
 - Credentialing Webpage- [Credentialing - Select Health of SC](#)
 - Manual- [Health Care Professional and Provider Manual \(selecthealthofsc.com\)](#)- see page six
- Provider Portal Participant Guide- [Select Health of South Carolina - Provider - NaviNet Medical Authorizations Participant Guide \(selecthealthofsc.com\)](#)