

Agency Name: State Department of Education

Fiscal Year 2015-16

Accountability Report

Agency Code: H63 Section: 001

Customer Template

Divisions or Major Programs	Description	Service/Product Provided to Customers	Customer Segments	<u>Specify only for the following Segments:</u> (1) <u>Industry:</u> Name; (2) <u>Professional Organization:</u> Name; (3) <u>Public:</u> Demographics.
CCR - Career and Technology Education	Office responsible for supporting and monitoring Career and Technology Education (CATE) programs across state	District support and training; state oversight of district programs and budgets	School Districts	
CCR - Early Learning and Literacy	Office responsible for implementation of Read to Succeed and CDEP 4K programming	District support and training; state oversight of district and school reading plans; family literacy resources and training	School Districts	
CCR - Special Education Services	Office responsible for administration of federal IDEA funding and requirements	District support and training; federal monitoring and oversight; legal counsel	School Districts	
CCR - Standards and Learning	Office responsible for development and support of K-12 standards across state	District support and training	School Districts	
CCR - Virtual Education	Office responsible to development, administration, and improvement of Virtual SC as well as virtual options for students and teachers across the state	District support and training; Partnerships to implement district-level virtual resources and programming	School Districts	
CCR - Virtual Education	Office responsible to development, administration, and improvement of Virtual SC as well as virtual options for students and teachers across the state	K-12 coursework and instruction leading to high school graduation from another entity; online professional learning for educators	General Public	K-12 students enrolled in Virtual SC coursework (mostly high school, elementary keyboarding)
FSCR - Adult Education	Office tasked with support and oversight of adult education programs across state	District support and training	School Districts	
FSCR - Educator Services	Office responsible for certification and licensure of educators in South Carolina	District support and training; Certification support and monitoring; increase in teacher pipeline through administration of Program of Alternative Certification for Educators (PACE); Monitoring of educator qualifications, certifications, and endorsements	School Districts	
FSCR - Educator Services	Office responsible for certification and licensure of educators in South Carolina	Support with certification and licensure	General Public	Applicants seeking South Carolina teacher certification; educators seeking to maintain, advance, or add areas of certification; career changers; school districts; Institutions of Higher Education (IHEs)
FSCR - Family and Community Engagement	Office tasked with increasing extended learning opportunities, summer learning opportunities, and high quality community partnerships across state	District support and training; Facilitation of partnerships with community agencies	School Districts	
FSCR - Family and Community Engagement	Office tasked with increasing extended learning opportunities, summer learning opportunities, and high quality community partnerships across state	Facilitation of partnerships with school districts	General Public	Community partners and partner organizations, including faith-based institutions

FSCR - State and Federal Accountability	Office responsible for support and oversight of federal programs related to the Elementary and Secondary Education Act as well as state accreditation of schools	District support and training; Program oversight and monitoring	School Districts	
FSCR - Student Intervention Services	Office responsible for the administration of federally funded 21st CCLC programs and the state -funded Education and Economic Development Act. Also responsible for dropout prevention, school safety, and truancy initiatives.	District support, training, and monitoring; Oversight of federal 21st Century Schools grant program	School Districts	
IE- Assessment	Office tasked with procurement, implementation, and quality assurance of state summative assessments	Review and procurement of assessments; District support and training; Evaluation of vendor data files	School Districts	
IE - Educator Evaluation	Office responsible for development and oversight of state educator evaluation system. Per report requests, data could be supplied to IHEs, professional educator organizations (PSTA, SCEA, SCASA), or other entities via FOIA and/or MOU agreement.	District support and training; System development and implementation	School Districts	
IE - Research and Data Analysis	Office responsible for development and oversight of state accountability system, state report cards, and longitudinal data system. Per report requests, data could be supplied to IHEs, professional educator organizations (PSTA, SCEA, SCASA), or other entities via FOIA.	District agreements and support related to PowerSchool ad PowerSchool data; Publication of annual state and federal report cards; Development and maintenance of state longitudinal data system	School Districts	
IE - Research and Data Analysis	Office responsible for development and oversight of state accountability system, state report cards, and longitudinal data system	Publication of annual state and federal report cards; Development and maintenance of state longitudinal data system	Executive Branch/State Agencies	
IE - School Leadership	Office tasked with development and support of district and school leaders across the state: superintendents, principals, guidance counselors, and media center coordinators	Training and support	School Districts	
IE - School Transformation	Office responsible for state school improvement and school innovation efforts, including charter schools	Training and support; Monitoring	School Districts	
OS - Office of Transportation	Office tasked with safe and efficient operation of state school transportation system	Procurement of new buses; Maintenance of existing bus fleet; Monitoring of bus routes; Training and certification of bus drivers	School Districts	
OS - Medicaid Services	Office responsible for supporting district Medicaid billing and implementation of HHS requirements	District support and training; Monitoring	School Districts	
OS - Health and Nutrition	Office tasked with administration of school lunch and summer feeding programs	Program support and training; Monitoring; Approval of summer feeding sites and sponsors	School Districts	
OS - School Facilities	Office responsible for inspection and approval of new school facilities	Inspection services	School Districts	

COO - Auditing Services	Office providing assurance to management on whether operating compliance objectives are being met within the agency and whether external entities are in compliance with terms and conditions of grant awards	Agency and district audits and review; Review and compilation of information on December 1 annual audits of school districts; Calculation of indirect cost rates	School Districts	
COO - Communication and Governmental Affairs	Office tasked with agency communication and outreach; Ombudsman for agency and switchboard responding to calls and public inquiries; Liaison to the Governor, General Assembly, and other state agencies	Agency memoranda to school district administrative personnel	School Districts	
COO - Communication and Governmental Affairs	Office tasked with agency communication and outreach; Ombudsman for agency and switchboard responding to calls and public inquiries; Liaison to the Governor, General Assembly, and other state agencies	Agency reporting and information	Executive Branch/State Agencies	
COO - Communication and Governmental Affairs	Office tasked with agency communication and outreach; Ombudsman for agency and switchboard responding to calls and public inquiries; Liaison to the Governor, General Assembly, and other state agencies	Agency reporting and information	Legislative Branch	
COO - Communication and Governmental Affairs	Office tasked with agency communication and outreach; Ombudsman for agency and switchboard responding to calls and public inquiries; Liaison to the Governor, General Assembly, and other state agencies	Response to calls and public inquiries	General Public	South Carolina citizens
COO - Communication and Governmental Affairs	Office tasked with agency communication and outreach; Ombudsman for agency and switchboard responding to calls and public inquiries; Liaison to the Governor, General Assembly, and other state agencies	Response to media inquiries and FOIA requests	Industry	Media outlets
COO - Office of Finance	Office provides timely disbursements of state, federal and other funds to school districts, state agencies, other entities, and vendors. Office provides leadership and service to internal and external stakeholders related to funding.	Processes timely disbursements	School Districts	